Order Time and Returns

Types of Returns
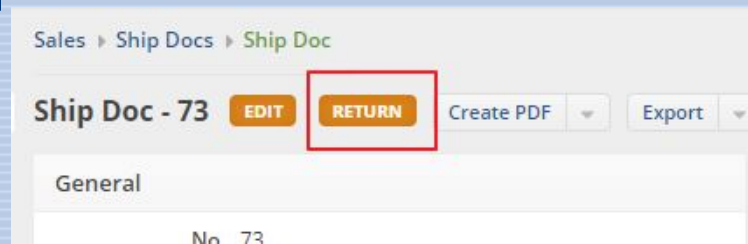
- Customer Returns
- Vendor Returns
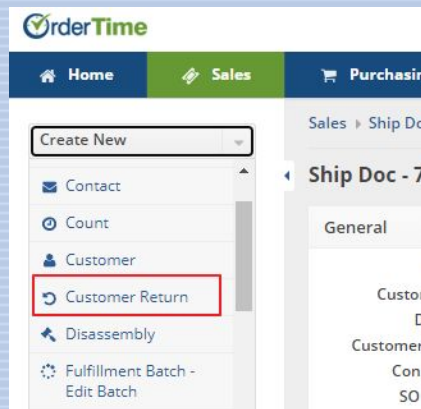
Creating Customer Return

- ## From Ship Doc

- ## Create New

Customer Returns

- ## Issue Refund
  - Immediately issue a refund with cash or charge card

- ## Issue Credit
  - Issue credit to the customer account to be applied at a later date

Customer Return - Applying Credit

- Apply a customer's credit as payment on a new Sales Order

Apply credit in QuickBooks

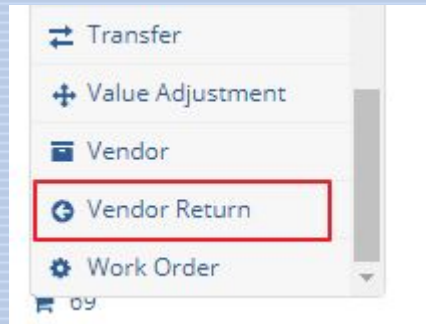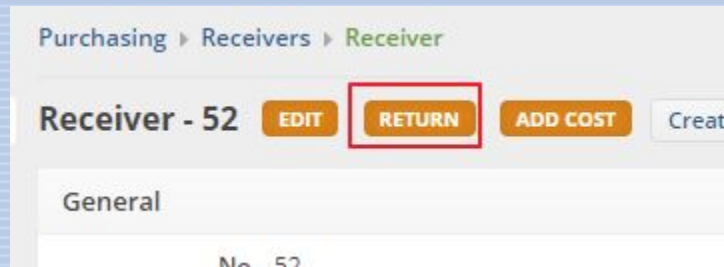# Creating Vendor Returns

- ## Create New

- ## Closed Receiver

Effects in QuickBooks

- Customer Returns
- Applied Credits
- Vendor Returns